1. Upon logging into the Resident Connect portal, the message below may appear, you will need to acknowledge and click **CONTINUE**

Notice: Payment Processing Changes

The payment process at your property has been updated. If you wish to continue making recurring payments, you must set up a new recurring payment schedule at this time. By selecting the check box below and clicking Continue, your existing recurring payment information will be removed from the system, and you will be directed to set up a new recurring payment.

I Acknowledge * ☐

Cancel   Continue

2. Then, click **Setup Recurring Payments** in the right hand menu
3. From the **Payment Method** page, click **Manage Payments**

Recurring Payment Options

Payment Method

Clicking the Manage Recurring Payments button will redirect you to a secure payment page to set up recurring payments.

ProfitStars ✪

Manage Payments

4. You will be redirected to your payment provider's secure payment page and will need to enter in the amount you would like to pay & click **SUBMIT**
5. If you are logging in for the first time, you will need to click **CREATE ACCOUNT**

Contact Us

NPMA
National Property Management Associates, Inc.
and Affiliated Companies
ESTABLISHED 1944

Welcome to the National Property Management Associates Online Payment Portal!

Please sign in to make a payment, view payment history or manage payment accounts. You can also make a quick payment without signing in by clicking on the button below.

To protect your account from unauthorized access, your session will be closed after a period of inactivity. If your session ends, log in again.

PAY NOW ▶
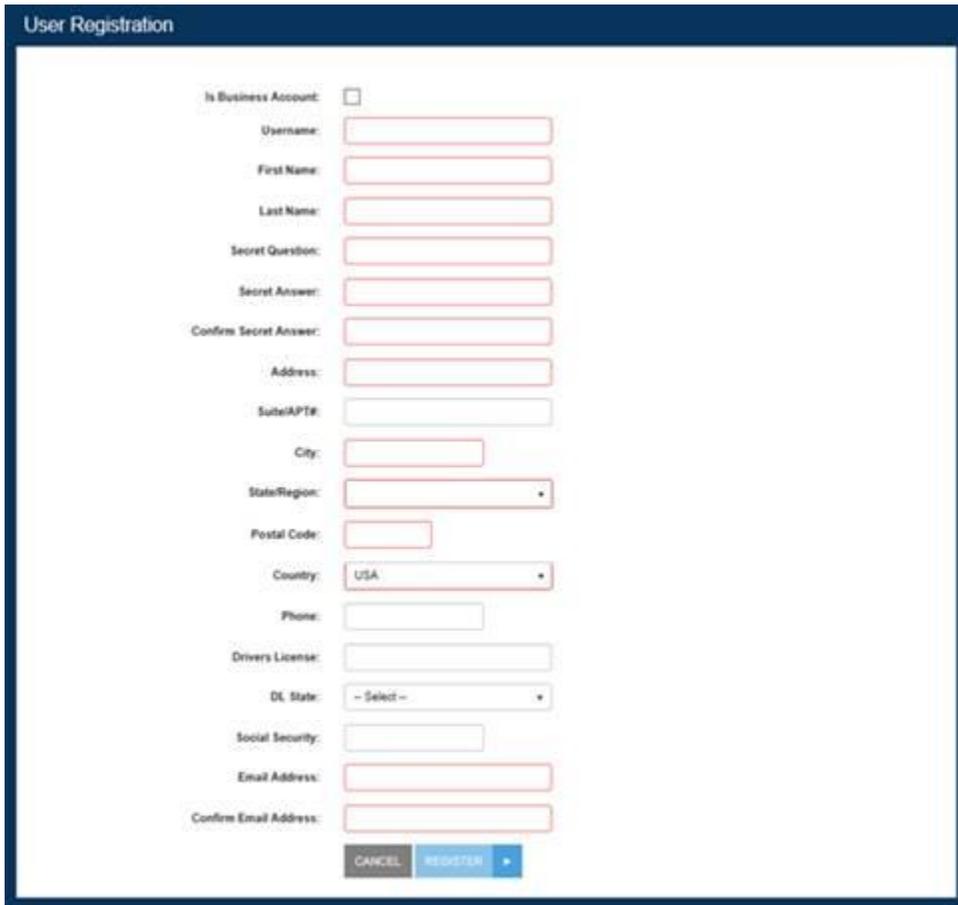
Returning Users: [   ]

Enter Password

Forgot username or password?

LOGIN ▶

Create Account

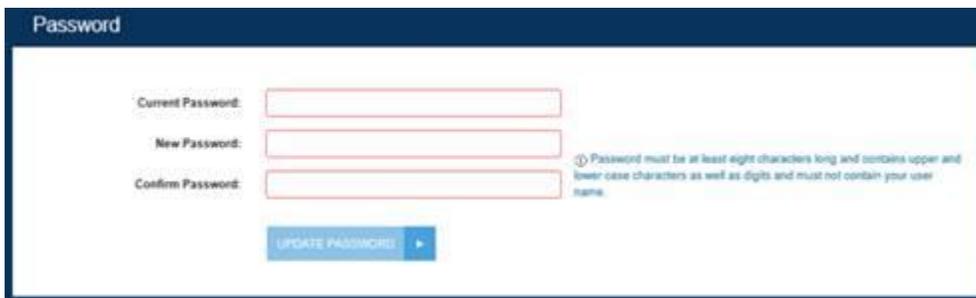6. You will need to fill in the fields highlighted in red

7. Once all required information is filled in, click **REGISTER**

8. You will then receive a confirmation email with your temporary password

9. Return to the Login Page to enter your Username & Temporary password

10. Once you are logged in, you will need to **ADD PAYMENT OPTION**

11. Enter in all account information highlighted in red, then click **ADD PAYMENT** (*This information will now be saved to be used for future payments*)

12. You will now be able to select this account to schedule your Recurring Payment. Once all required fields are entered, click **CONTINUE**

13. The *Confirmation Payment* page appears, verify the data entered, read through the *Authorization Agreement* and click **AGREE & SUBMIT**

14. You will then receive this message:
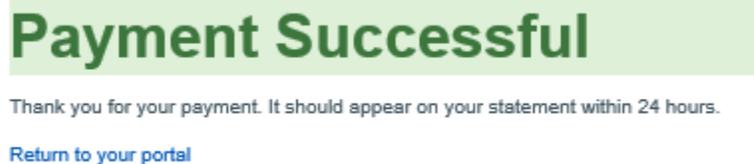
15. If you would like to view your payment history or make any changes to your account, simply log back into your account or go to: https://smartpay.profitstars.com/express/National%20Property%20Management%20A

MAKE A PAYMENT   EDIT PAYMENT OPTIONS   EDIT PROFILE

Scheduled Transactions

Next Payment Date	Amount	Location	
In 3 Days	$1.00	Edgebrook Apartment Enter.LLC	Enabled
In 3 Days	$1.00	Edgebrook Apartment Enter.LLC	Enabled

Transaction History

Transaction...	Amount	Payment Type	Status	Location	Description
Today	$1.00	Checking	Approved	Edgebrook Apartment Enter.LLC	

FULL TRANSACTION HISTORY