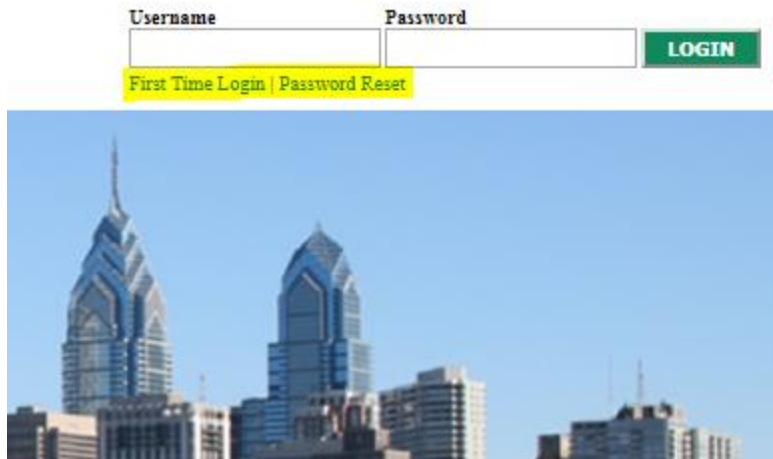


FREQUENTLY ASKED QUESTIONS

I provided a User ID and email address, but how do I log-in?

Select your property location from www.poselmanagement.com.

Select First Time login to have your temporary password emailed to you.



I did not provide a User ID, what do I do?

To register for online access, please provide the information listed below.

Please send to ctriolo@poselmanagement.com

A unique User ID for your account: _____

Valid email address: _____

Name: _____

Building Location: _____

Name of Store (for commercial tenants): _____

I do not remember my password, what do I do?

Posel Management Company does not have access to your password. Please select the password reset under the login box to receive your temporary password via email (see screenshot above).

I do not remember my User ID, what do I do?

Please contact Candice Triolo at Posel Management Company for assistance at ctriolo@poselmanagement.com.

Any other questions:

Contact us at 215-627-0900 or via email at ctriolo@poselmanagement.com